



DIAMOND LIVING, LLC



5 Year Limited Commercial Laminates Warranty

We guarantee to the original purchaser that **Creative Design™, Diamond Islands™, Diamond Waters™, Southern Lakes™, and DL Designer Flooring™ Laminate Collections (herein after referred to as DL Commercial Laminate)**, when installed by a certified installer who follows all, without exception, of the installation instructions, and is placed in a dry climate controlled commercial indoor setting:

- Will not fade in color due to sun or artificial light.
- Will not stain from normal household consumable items such as food and drink.
- Will resist water damage from normal household activities when installed in accordance with provided installation instructions. Before installation, a moisture test to determine if excessive moisture exists in the sub floor must be performed and a 6mil polyethylene film vapor barrier must be used on concrete floors along with proper use of silicone sealant. This warranty does not cover water damage caused by flooding, standing water (water remaining on a floor for more than one hour), appliance leaks, pet waste, mechanical failures, leaking pipes, or damage caused by water underneath the flooring including damage from sub floor hydrostatic pressure. The wear layer will not wear through. For surface wear to be a warrantable occurrence, the surface wear-through must be readily visible from a distance of 6 feet and measure at least 1 square inch. Gloss fading is not wear-through.

Underlayment:

To protect this **WARRANTY** you must install a Diamond Living Underlayment beneath your **DL Commercial Laminates** flooring.

This limited warranty does not cover any damages due to:

- Naturally occurring grains or color variations due to sunlight;
- Abusive conditions including, but no limited to, damage from roller casters if protective floor mat is not used, heavy items placed on flooring without floor protectors, etc;
- Misuse of the product;
- Accidental or intentional acts causing damage including, but not limited to, scratching, severe impacts, cutting, negligence, fire, flooding, acts of God, improper fabrication, improper installation, improper maintenance, freight damage, extreme temperatures, and planks being engaged or disengaged more than three times;
- Installation of flooring that contains any manufacturing defects;
- Unauthorized repair or replacement without express prior written approval from **DIAMONDLIVING, LLC** warranty center;
- This warranty is issued to the original purchaser and is not transferable. The original purchaser must within 30 days of this purchase register their purchase by mailing the **DIAMONDLIVING, LLC** Warranty Card (provided below) along with proof of purchase to the **DIAMONDLIVING, LLC** warranty center. **DIAMONDLIVING, LLC** is not responsible for undelivered or lost warranty information. **DIAMONDLIVING, LLC** will only cover manufacturing defects that exist in its product prior to shipping that are reported prior to installation and no later than six (6) months after the date of purchase.

THIS WARRANTY DOES NOT COVER ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY AND DISCLAIMS ALL OTHER EXPRESS OR IMPLIED WARRANTIES. NO IMPLIED WARRANTIES EXTEND BEYOND THE TERMS OF THIS WRITTEN WARRANTY. SOME STATES DO NOT ALLOW THE LIMITATION OF CONSEQUENTIAL DAMAGES SO THIS MAY NOT APPLY TO YOU. THE ABOVE REMEDIES ARE THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDIES FOR CLAMINS ON THIS PRODUCT.

WITHIN 30 DAYS OF PURCHASE YOU MUST PHOTOCOPY AND COMPLETE THE 'WARRANTY REGISTRATION CARD' (BELOW) AND MAIL BACK TO DIAMONDLIVING, LLC BUILDING PRODUCTS TO HAVE A VALID WARRANTY!

DIAMONDLIVING, LLC
6606 FM 1488
Suite 148 #353
MAGNOLIA, TX 77354

CREATIVE DESIGN™ WARRANTY REGISTRATION CARD:

Name: _____

Address: _____

City: _____

State: _____ Zip: _____

Phone: _____ Email: _____

Name and address of store where you purchased **Creative Design™ Laminate Flooring**:

Purchase Date: _____

What most influenced your decision to purchase **Creative Design™ Laminate Flooring**?

- Dealer’s recommendation Style & Design Price
- Easy maintenance Durability Other _____

How was your floor installed?

- Professional installer Self

Where did you install **Creative Design™ Laminate Flooring**?

- Living room/Family room Bedroom Dining room
- Kitchen Bathroom Other _____

Which **Creative Design™ Laminate Flooring** design(s) did you select?

Color names/numbers:

Approximately how much flooring did you install?

_____ Square feet or _____ boxes

Number of children under the age of 18 living with you: _____

Age group:

- | | | | | | |
|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| You: | | | Your Spouse: | | |
| <input type="checkbox"/> 18-24 | <input type="checkbox"/> 25-34 | <input type="checkbox"/> 35-49 | <input type="checkbox"/> 18-24 | <input type="checkbox"/> 25-34 | <input type="checkbox"/> 35-49 |
| <input type="checkbox"/> 50-64 | <input type="checkbox"/> 65 + | | <input type="checkbox"/> 50-64 | <input type="checkbox"/> 65+ | |

Is this home your:

- Primary Residence Vacation Home Income Property

Are there any additional comments you would like to share with us?
